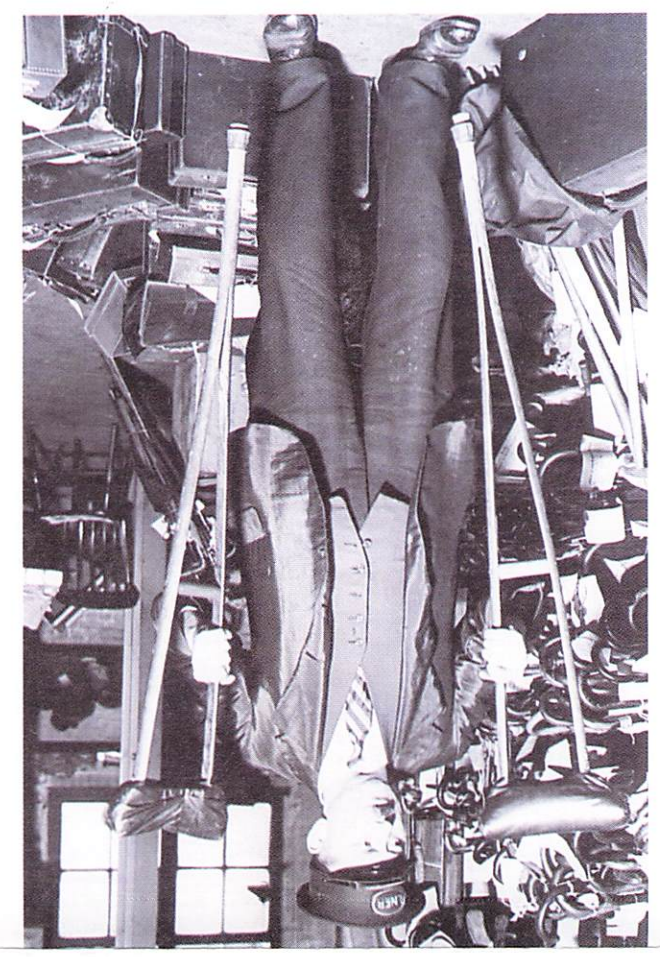
Start

Register now and get the support you need.



WHAT TO DO IF YOU HAVE ANY QUESTIONS.

Technical support questions.

Naturally we design our products to be as easy to use as possible. But we also realise that you may have more questions than usual while you are actually setting up and installing your new products. That's why we provide a period of non-chargeable telephone support on most of our products. However, here are 3 easy to use sources of technical support that can resolve the majority of your queries.

1. The Software 'Help' facility

An in-built function in each Microsoft product that holds hints and tips as well as solutions to the majority of questions you may have about that specific product. To access, simply click on 'Help' from the toolbar in your product.

2. The User Manual

As the name suggests, a comprehensive guide containing examples and routines for you to work through. These will assist you in getting to know any individual product.

3. Microsoft KeyFax/KeyData

Use one of Microsoft's 'no charge' electronic support services – call **01734 270080** for Microsoft KeyFax; 24 hour access to request a host of Microsoft related information and technical product support articles or **01734 270065** for Microsoft KeyData; a modem access bulletin board which allows direct access to Microsoft technical information.

To receive non-chargeable telephone technical support, available on most products, from Microsoft call 01734 271000 from the U.K., and 01706 5353 from the Republic of Ireland.

78444

Before you do call, please ensure you have the following ready for the Support Technician.

1. Your PC switched on and ready to use.
2. Your unique Product Identification Number (see next column).

Please note: Non-chargeable technical support excludes Microsoft® BackOffice and any operating system issues that are network or communications related. If calling from any other country please contact your local subsidiary.

Note : The above support policy will vary from country to country, and is subject to change without written notice.

Your unique Product Identification Number.

Please write your Product Identification Number in the space below and retain this section of the card for reference as you will need it in order to obtain help from our technical support services. You can find the Product Identification Number in two possible places:

1. The 15-20 character number displayed on your screen while you are installing your software.

OR **2.** If you have already installed your software, you can find the number by clicking 'Help' then choosing 'About'.

Product Identification Number

Pre-sales and non-technical support questions only.

For pre-sales enquiries, contact your reseller or call the Microsoft Connection. The Microsoft Connection will provide you with a complete range of purchasing information, including product features, specifications and prices, as well as details of your local stockist.

Microsoft Connection*

call us on Lo-call

0345 00 2000

Opening hours 9am-5.30pm Mondays-Fridays.

IMPORTANT NOTICE. Do not call this number if you have any technical support questions.

*Applicable to the U.K. only.

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Part No. 78444

203-00099

How to register your new product.

UK: Simply fill in the card and return it to Microsoft Limited. No stamp required.

Republic of Ireland: Simply fill in the card and return it free to Microsoft Limited, FREEPOST, Sales and Marketing – Ireland, Blackburn Road, Sandyford Industrial Estate, Dublin 18.

All other countries: Simply fill in the card, choose your local Microsoft office from the leaflet provided with your product, then return to your local Microsoft office in a stamped envelope.

If you are a non-UK resident, please put your card in a stamped envelope and return to your local Microsoft office.

Microsoft Limited
Dept BDM
FREEPOST GL 672
Phoenix Way
CIRENCESTER
Gloucester
GL7 1BR

Microsoft®
WHERE DO YOU WANT TO GO TODAY?™

Microsoft, MS-DOS, PowerPoint, FoxPro and Visual Basic are registered trademarks and Windows, Windows for Workgroups, and Windows NT are trademarks of Microsoft Corporation. Apple and Macintosh are trademarks of Apple Computer, Inc. IBM is a registered trademark of International Business Machines Corporation. Pentium is a registered trademark of Intel Corporation.

Technical support

from the first call

you make.

Thank you for choosing Microsoft® products. By registering each of your products individually now you can enjoy the special benefits* that come with being a registered customer.

*The registration benefits listed are applicable to residents of the UK and the Republic of Ireland only. Registration benefits may differ depending on the country of registration and language version, and are subject to availability and change.

WHAT YOU GET IN RETURN.

Technical support when you need it.

We are committed to providing a period of telephone support on most of our products – at no charge to you. Technical support is offered exclusively to customers who have registered each product.

Please note that your support period does not begin until you make your first call. So register now to be sure that you have access to Microsoft technical support when you need it.

The latest information and special offers.

Once you've returned your registration card you'll be eligible to receive information about new and improved Microsoft products. And, by letting us know about your usage of computers, you can receive communications directly related to your requirements.

In addition, selected customers who have registered are invited to a range of events designed to demonstrate new products and techniques.

Peace of mind.

When you return your registration card, you are registering a legal copy of your product with Microsoft.

Remember, you should always have a legal copy and licence agreement for any software you use. Don't use illegal or unlicensed software. As well as breaking the law, you may find that it is defective and could damage your PC. If you are using a network system make sure that you check all the copies you use are licensed.

Free Concorde flights to Paris to be won – every month.

Complete and return your Registration Card today† and you can enter our monthly competition for a trip to Paris on Concorde – returning on Eurostar. Every month, the winner and guest will stay at the Ambassador Hotel, enjoy a champagne breakfast or dinner on board Concorde and first class travel on Eurostar.

†All entries must be received before the 20th day of the month.

Summary Rules and Conditions 1. This competition is open only to residents of the UK and the Republic of Ireland. 2. Due to UK legislation, employees of government departments or public bodies are not permitted to enter this promotion. 3. Entrants must be 18 years of age or older. 4. The person who answers the competition question correctly will win a weekend in Paris including 1 night's accommodation in a 1st class hotel, and return travel for 2 people. If more than 1 person answers the question correctly, the most apt and original tie-breaker statement will decide the winner. 5. A separate competition will be run each month, and the competition month will run from the 21st day of the month to the 20th day of the following month. Entries received after the 20th will automatically be entered into the subsequent month. 6. No responsibility will be accepted for registration cards lost or damaged in the post. 7. Full rules and conditions are available upon request from: Customer Programmes Manager, The Microsoft Registration Competition, Microsoft Limited, Microsoft Place, Winnersh, Wokingham, Berkshire RG41 5TP. 8. Competition closes 20.12.96. 9. In the case of unavailability of the prize, a prize of similar value will be offered. 10. No cash substitute will be offered. 11. Prize excludes travel insurance.

Next >

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MICROSOFT REGISTRATION CARD

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Dr
Other (please specify)
First name
Surname
Job title (if applicable)
Company name (if applicable)
Address
Town
County
Postcode
Tel no (incl. STD Code)
Preferred e-mail address

Where do you use a PC? (tick one only)
☐ Work only (complete sections A and C)
☐ Home only (complete sections B and C)
☐ Home and Work (complete sections A, B and C)

SECTION A (work use)

Are you an MIS/IT/DP professional? (tick one only) ☐ Yes ☐ No

How many personal computers are on your site? (tick one only)
☐ 1-9 ☐ 10-19 ☐ 20-49 ☐ 50-99 ☐ 100-249 ☐ 250-499
☐ 500-999 ☐ 1,000-2,499 ☐ 2,500-9,999 ☐ 10,000+ ☐ Don't know

How many employees are there on your site? (tick one only)
☐ 1-9 ☐ 10-19 ☐ 20-49 ☐ 50-99 ☐ 100-199 ☐ 200-249 ☐ 250-499
☐ 500-999 ☐ 1,000-2,499 ☐ 2,500-9,999 ☐ 10,000+ ☐ Don't know

Which statement best describes your responsibility for the purchase and use of software within your organisation? (tick one only)
☐ Primarily responsible for setting corporate software policy
☐ Primarily responsible for the technical evaluation and actual software purchase
☐ Have major influence in the software purchase
☐ Have some influence in the software purchase
☐ None of the above, but I use a personal computer regularly at work

SECTION B (home use)

Does your PC have a CD-ROM Drive? (tick one only) ☐ Yes ☐ No ☐ Don't kno

What type of processor does your PC have? (tick one only)
☐ 286 ☐ 386SX ☐ 386DX ☐ 486SX ☐ 486DX ☐ Pentium
☐ Motorola series ☐ Power PC ☐ RISC ☐ Don't kno
☐ Other (please specify)

Is your PC connected to a Modem? (tick one only) ☐ Yes ☐ No ☐ Don't kno

If you're a member of Microsoft Advantage please state your membership number

SECTION C

What other Microsoft products do you currently use in addition to this product? (please tick all that apply)

Microsoft® Product	Operating System		
	Microsoft® MS-DOS®	Microsoft® Windows	Apple™ Macintosh™
Microsoft® Access	■		■
Microsoft® Excel	■		
Microsoft® FoxPro®			
Microsoft® Mouse			■
The Microsoft® Office Standard	■		
The Microsoft® Office Professional	■		■
Microsoft® PowerPoint®	■		
Microsoft® Project			
Microsoft® Visual Basic®			■
Microsoft® Word			
Microsoft® Works			

Competition Question: Which hotel will our competition winner be staying in?
☐ The Ambassador ☐ The Grand

Tie-breaker: Complete the following statement in 10 words or less. **Microsoft offers a better way of working because** _____

Microsoft and its marketing partners would like to keep you informed of future relevant products and offers. If you would prefer not to receive such information please tick here ☐

MOISTEN HERE

MOISTEN HERE